



**WE BUILT MALTMAN INTERNATIONAL WITH ONE FOCUS:
ACCUMULATE UNPARALLED CLAIMS KNOWLEDGE AND
COMPETENCE ACROSS OUR SPECIALTIES.**

We focus on providing underwriters, insurance companies, brokers and their clients with an efficient means of assessing post-loss exposures, developing well-organized and reliable resolution strategies and controlling investigation and defense costs in the best interests of all parties.

Our commitment is to provide the best solution for each claim based on our technical expertise and commitment to customers.

THIRD PARTY ADMINISTRATION

Maltman has decades of experience acting as a Third Party Administrator (TPA). Our TPA services include claims management, financial transactions, statistical reporting and loss fund management.

Maltman acts as a TPA for the Lloyds London Market and various international insurers. We have aligned our processes and reporting to the requirements of Lloyds and will continue to do so as the market evolves in the future. We are a member of the Lloyds Market Association (LMA) TPA Forum so we stay fully aware of market developments and fully engaged with the LMA on driving and supporting change.

CLAIMS MANAGEMENT

Maltman provides a wide variety of Claims Management services for parties with large self-insured retentions, high deductible programs or individual claims of a complex or catastrophic nature. We commit to providing full client service to client specifications and can provide monthly Bordereaux accounting as well as managing claims trust funds.

CLAIMS AUDITS

Maltman can provide independent audits of the overall efficiency and effectiveness of a clients' claim handling process and or operations, to help identify and analyze missed opportunities, financial leakage as well as opportunities to improve claim flow.



RUN-OFF CLAIMS ADMINISTRATION

Maltman is experienced in Run-Off Claims Administration and we always work to address the clients' needs throughout the life cycle of the claim inventory. We work with various trustees, regulators and other advisory firms to achieve a satisfactory and cost-effective resolution to all run-off matters.

LITIGATION MANAGEMENT

Maltman provides direct management of the litigation process including communicating with counsel, investigating, providing instructions to counsel, counter arguments and ensuring adherence to litigation plans and budgets. As part of our claims management model, our adjusters are trained and experienced in representing insureds at complex mediations and arbitrations.



COMPLEX CLAIMS ADJUSTING

Maltman has a rich history in handling claims of medium to high complexity; providing accurate investigation, reporting and damage analysis. Our adjusters are timely, accurate and customer-focused in claim resolution, minimizing indemnity exposure and mitigating loss adjusting and other expert costs.

Maltman specializes in Professional Liability for: Architects & Engineers, Chartered Accountants, Dentists, Directors & Officers, Accountants, Paralegals, Engineers, Financial Advisors, Insurance Brokers, Land Surveyors, Lawyers, Real Estate Brokers.

Maltman also has expertise across a wide variety of other Liability classifications including Commercial General Liability services for: Contractors, Environmental, Hospital, Liquor Host, Sports, Media, Municipal, Ski Hill, Transportation, Construction Wrap-up, COC, Operations & Premises Risks, Cannabis, Oil & Gas, Fidelity & Surety, Cyber & Product Recall Liability.



FINANCIAL MANAGEMENT AND COMPLIANCE SERVICE (TRUST ACCOUNTS, LINEAGE AND BORDEREAUX)

Maltman has extensive background in Trust Fund Management, bank account reconciliation, check registers and replenishment and can process payments by EFT to help settle claims quickly and efficiently. We also have expertise in Bordereaux Management and can design documentation to suit clients' various reporting requirements. This expertise includes comprehensive capabilities in Lineage Administration including effective management of a clients' accounts by processing claims, reserves and payments through the Lloyds settlement portal. We ensure compliance with Lloyd's regulations including MI Reports, Solvency Tier II Reporting, Lloyd's reporting Standards Version 5 and Sanction Screening.

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