



## **CRU GROUP Auto Services for Canada and the United States**

CRU GROUP offers experienced Adjusters to provide our Clients assistance with Daily and Catastrophe Auto and Fleet claims.

Our Teams are ready to handle claims from inception to resolution with care, expertise and your best interests in mind.

### **CRU GROUP Auto Services**

#### **Auto/Auto Fleet**

Randy Bray  
North American Catastrophe  
Services Director of  
Auto  
rbray@cruadjusters.com  
Tel: 214.223.7849

#### **Transport/Trucking Fleet**

Russ Fitzgerald, CIP, CLA, FIFAA  
Senior Vice President &  
North American Director of  
Transportation Services  
rfitzgerald@cruadjusters.com  
Tel: 780.668.5102



## AUTO CAT INSIDE ADJUSTING

CRU GROUP has experienced Adjusters to support our Clients through the entirety of any storm related event including Hurricanes, Floods, Wildfires, Hail, and other CAT events.



## AUTO BAU/DAILY INSIDE CLAIMS ADJUSTING

The CRU GROUP team is ready when business surges to assist Clients with Daily Auto claims from Total Loss, Repairable vehicles, Bodily Injury, to PIP claims or any other Auto-based line of business.



## QUALITY ASSURANCE

We are dedicated to Quality Assurance in our claims handling. Through detailed file reviews and monitoring our teams daily, we strive to ensure consistent and accurate claims solutions.



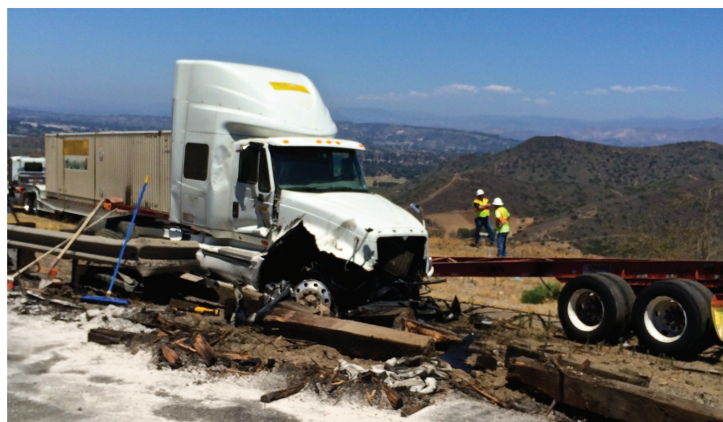
## CLIENT SPECIFIC TRAINING

CRU GROUP offers concise training through their training center, AIA, that is focused on client-specific processes to ensure guideline competency and compliance.



## PROACTIVE CLAIMS ANALYTICS

CRU GROUP collects and reports real time performance-based data against all service level achievements. Data is continually analyzed to create processes that guarantee desired cycle times.



## TRUCKING / FLEET

CRU GROUP is equipped to handle your Trucking and Fleet needs with CAT events or Daily Liability. We provide quality solutions to support our Clients with their Trucking and Fleet lines of business.

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