



FOR IMMEDIATE RELEASE:

CRU GROUP Appoints New Director of Academy of Insurance Adjusting (AIA)

Toronto, Ontario Canada January 30, 2019

Kyle Winston, President of CRU GROUP, today announced the promotion of Jon Havens to Director of Academy of Insurance Adjusting (AIA).

"Since joining our company in 2016, Jon has demonstrated outstanding capabilities in managing carrier relations and catastrophe deployment in both Canada and the U.S.," said Mr. Winston, "Jon's deep experience in construction and adjusting coupled with his success instructing for AIA the last three years were key drivers behind this well-deserved promotion."

AIA plays a key role in industry professional and adjuster training across North America offering classes and certification in many different areas – including Symbility, Xactimate/XactAnalysis, Damage Recognition, File Review, Earthquake Adjusting, Environmental HAZWOPER certification, Guidewire, and Carrier Certifications. AIA has its training facilities in Stuart and Pensacola Florida, Dallas Texas, Ardmore Oklahoma, Calgary Alberta and Toronto Ontario.

Mr. Havens brings 25 years' experience in the insurance industry, a deep knowledge in Symbility/Claims Connect, Xactware, and building materials, in addition to his experience as an AIA instructor.

"I am proud to be part of the CRU GROUP and look forward to continuing to advance our company mandate, bringing relevant training and programming to our industry's professionals," said Mr. Havens, "In my new role as Director of the AIA, I look forward to taking on new challenges and helping the company meet the training and development needs of adjusters across the continent."

"We have big plans for AIA and Jon's experience will be essential in executing on those plans," said Mr. Winston, "We are thrilled to have Jon assume an even more significant role in the company and look forward to seeing what he can do!"

CRU GROUP

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About CRU GROUP

Founded in 2004, CRU GROUP provides claims management and staffing solutions for the Property & Casualty industry across North America. CRU offers Catastrophe Response and Daily Claims services in both Canada and the United States. It also offers market-leading specialty claims adjusting services through Maltman International and provides comprehensive training programs via The Academy of Insurance Adjusting (AIA). The Group's Head Office is in Toronto, Canada.

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